

Instructions for consideration of complaints from clients or potential clients concerning Fondsmæglerselskabet Maj Invest A/S as well as consideration of complaints from investors in Maj Invest Funds in Luxembourg

Fondsmæglerselskabet Maj Invest A/S has internal procedures for consideration of complaints to ensure that any complaint is handled in a proper manner.

The complaints officer of Fondsmæglerselskabet Maj Invest A/S is the company's Legal Department.

If you wish to raise a complaint concerning the handling of a case, or the outcome, please contact our Legal Department in writing, at the address or e-mail address stated below.

You will receive a confirmation of receipt of your complaint, which will be considered by the Legal Department.

You may possibly be contacted by the Legal Department with a request for further information concerning your complaint.

You will receive a written response to your complaint.

Fondsmæglerselskabet Maj Invest A/S

Legal Department

Gammeltorv 18

DK-1457 Copenhagen K

legalcompliance@majinvest.com

If your complaint to us does not lead to a satisfactory outcome for you, you can (if you are a private client) submit a complaint to Ankenævnet for Fondsmæglerselskaber (the Appeal Board for Investment Firms), St. Kongensgade 62, 2nd floor, DK-1264 Copenhagen K. Read more at www.fanke.dk/ankenaevnet-for-fondsmaeglerselskaber.